

# OUR CARE CAN'T WAIT



## Medicaid Managed Care Organizations

Impacts on the Disability Community

### The Statewide Coalition is...

- Made up of home and community-based service (HCBS) participants, families, advocates, and service providers
- Specifically working on the 2023 Office of Performance Evaluations (OPE) Report
- Invested in doing all we can



## Home and Community Based Services (HCBS)

- Designed to go into the homes of seniors and people with disabilities to provide individualized support rather than living in higher cost nursing homes.
- People eligible for Home and Community Based Services rely on these long-term services and supports that are not an option through private insurance.

## Access, Quality & Choice

- HCBS providers need adequate rates
- HCBS provider capacity must be increased
- Investments in training
- Inflationary adjustments



## Medicaid Capacity

- 2% vs. 12-15% administrative costs
- Different levels of staffing needs
- Increase staffing and capacity within the Division of Medicaid

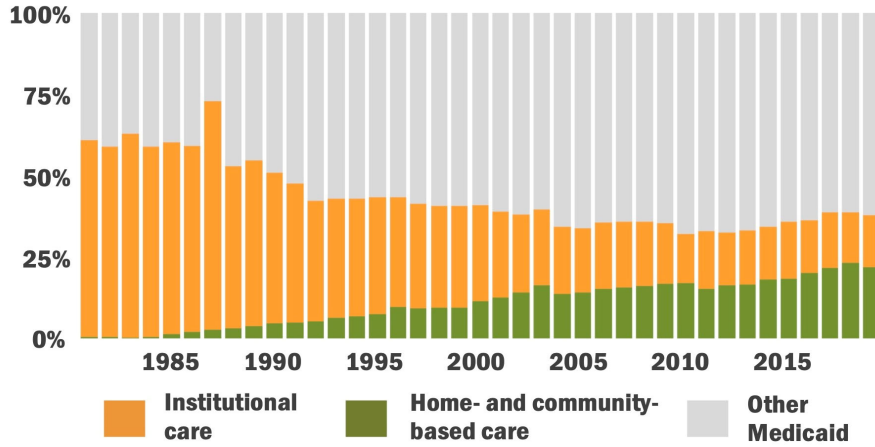
## Idaho Association of Community Providers

- Behavioral Health
- Community Residential Habilitation
- Supported Employment
- Case Management
- Certified Family Homes
- Developmental Disability Agencies



# HCBS is a Cost-Saving Strategy

**Institutional care versus home- and community-based services as a share of Idaho's Medicaid budget over time.**



Source: Office of Performance Evaluations' analysis of data from U.S. Department of Health and Human Services.

# HCBS Compared to Institutional Care Costs

## Medicaid Enrollees Who Used LTSS Had High Per-Enrollee Spending

*Per-enrollee spending for Medicaid Enrollees*



NOTE: LTSS= Long-term services and supports. HCBS = home and community-based services. A small share of enrollees use both HCBS and Institutional care and are reflected in both "Any HCBS" and "Any Institutional Care". See methods for additional details.

SOURCE: KFF analysis of the T-MSIS Research Identifiable Files, 2020 • PNG



## OPE Recommendations

- Medicaid rates should support competitive wages to achieve a sustainable direct-care workforce.
  - Staffing Vacancies Average 30%
  - Overtime Makes Up 15-25% of Payroll
  - Idahoans are Waiting for Services
- Support efforts to make training more accessible and develop a career ladder for direct care workers.
- Increase staffing and capacity within the Division of Medicaid.

## Idaho Parents Unlimited

- Serving families who have children with disabilities
- Statewide nonprofit organization
- Member of the Our Care Can't Wait Coalition and the Consortium for Idahoans with Disabilities (CID)



## NonEmergency Medical Transportation (NEMT) – Example

- CID Monitors Systems that Impact the Disability Community
- Meetings:
  - Department of Health and Welfare, Director Barron
  - Division of Medicaid, Contract Monitors
  - NEMT Contractors, VEYO, MTM
- Creation of a Feedback Form
- Formation of a Transportation Advisory Committee
- Initiated the Need for Training
- Ongoing Feedback

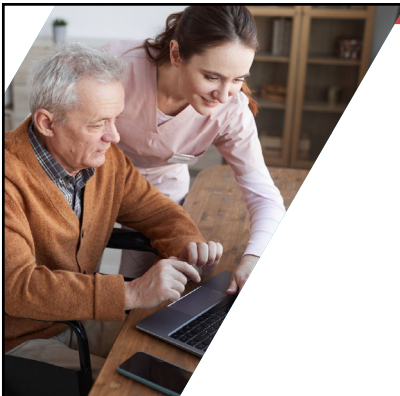
## Centers for Independent Living

- Three (3) nonresidential, nonprofit centers statewide
- Aged and Disabled Waiver
  - Personal Assistance Services
  - Attendant Care Services
  - Companion Services
  - Homemaker Services
  - Respite Services
  - NO Case Management



## Considerations

- Workforce Shortage
- Focus on Health Outcomes
- Meeting needs in rural areas
- Address Case Management Needs



Thank you

Q & A



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